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at [www.att.com/myatt](http://www.att.com/myatt) or call **800.288.2020**.

## Customer Service Summary

Thanks for choosing AT&T. Please review your order summary.



### What changed today? 06/26/2019

- New U-verse TV services established
- New Internet plan established



### Upcoming Installations

#### – AT&T Services

Professional Installation

Monday, July 01, 2019

Technician arrival window: 9:00am – 11:00am

Install Duration : 4 hours on average

CA Residents: **WARNING.** See

Proposition 65 notice [att.com/Prop65](http://att.com/Prop65)

An adult 18 years or older who is authorized to sign documents on your behalf must be present during installation.

## AT A GLANCE—YOUR AT&T TOTAL CHARGES

One-time charges

Prorated charges

Ongoing  
monthly charges

**Upcoming bill\***  
**\$110<sup>93</sup>**

Ongoing  
monthly charges

**Ongoing monthly bill\***  
**\$110<sup>93</sup>**

### One-time Charges/Credits

These are charges or credits for things like activation, equipment charges, installation.

### Proration Charges/Credits



New service is billed one month in advance, so any services added before your bill cycle date are prorated and added to your first month of service. Partial proration may also occur if service(s) or feature(s) are added or changed in the middle of your bill cycle.

### Monthly Bills

After you've paid your Upcoming bill, this is the amount you can expect to see every month.

### Upcoming Bill Total

This bill is typically higher than your ongoing bill because it includes any one-time and prorated charges plus one month of service billed in advance.

<div>One-time charges + Prorated charges + Ongoing monthly charges = Upcoming bill</div>				
 TV			\$70.93	\$70.93
 Internet			\$40.00	\$40.00
TOTAL	\$0.00	\$0.00	\$110.93	\$110.93

\*Includes taxes, fees, one time charges and proration charges. All discounts, credits, and promotional offers may not be reflected. See your monthly bill for applied discounts, credits, and promotional pricing. Monthly charges will increase when the promotion period, if any, ends. Taxes are estimated and based on the highest tax/fee/surcharge rates per state and are subject to change.

Special Notifications

AT&T Service

AutoPay and Paperless Bill Discount

- Get \$5/mo. off your TV bill for up to 12 months when you sign up for AutoPay (credit, debit or bank draft) and Paperless Billing for your TV account. If you signed up for AutoPay and Paperless Billing at the time you placed your order, no further action is needed. If you did not sign up when placing your order, you can enroll in AutoPay and Paperless Billing within 30 days of TV activation. Bill credits will start in 1-3 bill cycles. First time credit will include all credits earned since meeting offer requirements. If you do not sign up for AutoPay and Paperless Billing within 30 days of activation, you will not receive the \$5/mo. bill credit for 12 months.

AT&T Visa Reward Card Reminder:

- Watch your email and mailbox for reward redemption instructions. They will arrive within four weeks of installation of all qualifying services. To learn about the program now, please visit: [www.att.com/rewardinfo](http://www.att.com/rewardinfo).

# YOUR AT&T SERVICES & CHARGES DETAIL

One-time charges

Prorated charges

Ongoing  
monthly charges

Upcoming bill



## U-Verse TV

U-verse TV U200			\$97.00	\$97.00
Service Activation Fee	\$35.00			\$35.00
HBO/Cinemax			\$26.00	\$26.00
<b>Promotions/Discounts:</b>				
Services/Products Promotion			-\$10.00	-\$10.00
Services/Products Promotion			-\$16.00	-\$16.00
100% off Service Activation Fee	-\$35.00			-\$35.00
F&T ONLY - \$40 off TV for 12 mos U-fam+ 1 yr term			-\$40.00	-\$40.00
Government Fees and Taxes			\$9.06	\$9.06
Surcharges and Other Fees			\$4.87	\$4.87

TV Total

\$0.00

\$0.00

\$70.93

\$70.93

NOTES



## Internet

Internet 300*			\$80.00	\$80.00
<b>Promotions/Discounts:</b>				
\$20 off for 12 months with bundle			-\$20.00	-\$20.00
\$20 off ongoing with bundle			-\$20.00	-\$20.00

Internet Total

\$0.00

\$0.00

\$40.00

\$40.00

**\*Total Monthly Internet Usage Allowance:**

**Unlimited**

NOTES U-verse TV and Internet Unlimited Usage Plan: Unlimited

Visit [www.att.com/internet-usage](http://www.att.com/internet-usage) to view details of your Internet data usage.

Total All Services

\$0.00

\$0.00

\$110.93

\$110.93

## UNDERSTANDING YOUR BILL CYCLE & PRORATION

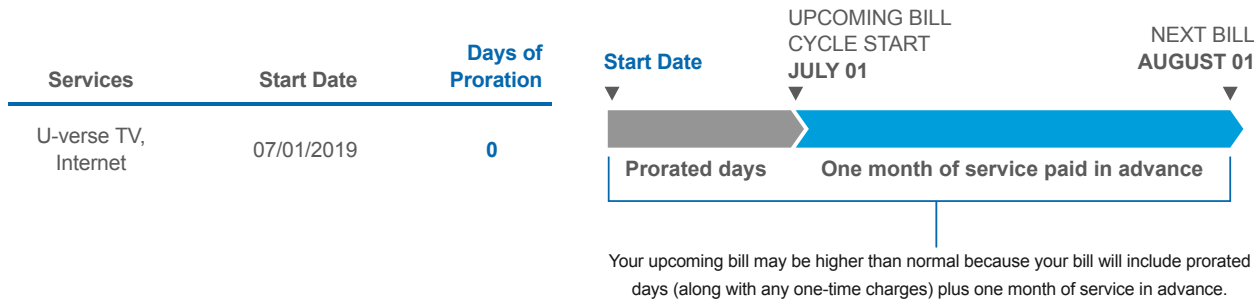
Your Billing Cycle begins on the 1st and ends on the 30th of each month.

Billing begins on the service activation start date. To learn more about your bill, please go to [att.com/mybill](http://att.com/mybill) and log into your account.



**AutoPay:** Not enrolled, get set up at [att.com/autopay](http://att.com/autopay).

**Paperless:** Enrolled



## IMPORTANT INFORMATION - POLICIES & WARRANTY

### General Policies

#### Information About AT&T Broadband Internet Access:

For details and more information about AT&T's network management practices please visit [www.att.com/broadbandinfo](http://www.att.com/broadbandinfo).

#### Our Privacy Policy - Your Choices and Controls

Please review the Privacy Policy summary at [www.att.com/privacy](http://www.att.com/privacy), or the full Policy at [www.att.com/privacy/FAQ](http://www.att.com/privacy/FAQ) to learn about the information we collect and how we use it. You can control how we use this information at [www.att.com/yourchoices](http://www.att.com/yourchoices).

### Cancellation Policy

**U-verse TV, Internet:** You may terminate new services within 14 days of activation (except as otherwise required by state law) without paying an Early Termination Fee. You are responsible for all fees and charges incurred through cancellation and must return any leased equipment. If you terminate after 14 days (except as otherwise required by state law) and are subject to a term commitment, you must pay service fees and other charges incurred, including an Early Termination Fee. For additional details visit [att.com/cancellationpolicy](http://att.com/cancellationpolicy).

### Equipment Return Policy

**DIRECTV, U-verse TV and Internet:** Upon cancellation all leased equipment must be returned within 21 days to avoid a non-return fee. Non-return fees vary by service: **DIRECTV:** \$45 per standard receiver and \$135 per DVR receiver; **U-verse TV and Internet:** up to \$150 per unit. Any non-return charges will be billed to your account or credit card of file to be refunded when equipment is received. For additional details visit [www.att.com/equipmentreturns](http://www.att.com/equipmentreturns)

### U-verse TV, Internet

**Acceptance of Terms of Service is required upon registration. To view the Terms of Service go to [www.att.com/internet-terms](http://www.att.com/internet-terms) and [www.att.com/legal/terms.uverseAttTermsOfService.html](http://www.att.com/legal/terms.uverseAttTermsOfService.html). Billing begins on your Service Activation Date.**

The rate plan(s) and other details about Internet, U-verse TV, and Phone services are provided in this Customer Service Summary, which is part of your agreement with AT&T. Total costs of service include the stated monthly service charges plus estimated taxes, fees and other charges including a monthly Administrative Fee, Regulatory Cost Recovery Charge, city video cost-recovery fees, where applicable, and a Broadcast TV Surcharge. See [www.att.com/legal/terms.voiceandUverseTVFeeSchedule.html](http://www.att.com/legal/terms.voiceandUverseTVFeeSchedule.html) for more details. Prices, programming, and offers subject to change. A \$5 fee will be applied if you change your programming package to a lower priced package within the first 30 days of ordering. Some promotional rewards may not be available if the service is canceled within 30 days of activation or before your redemption is processed.

**Contract Commitment/Early Termination Fees (ETFs):** If you ordered service(s) with a promotional price a one year term agreement applies. A prorated ETF (\$180) will apply if standalone Internet service is disconnected in the first 12 months. If you accepted a promotional offer to bundle your U-verse TV and Internet services, a prorated ETF (\$180) will apply if the U-verse TV service is disconnected in the first 12 months.

For wireless networking you may need to purchase an adapter separately. Installing new outlets or wiring for more than three receivers and/or additional PC(s) may result in installation charges (\$55 per outlet + \$20 if a wall drop is required). If you do not own your premises: prior to installation, you must obtain permission from the owner (or authorized representative) to allow AT&T to use the premises' inside wiring and to make required alterations to the property. Rarely, installation of AT&T service may not be possible at your address. Phone service only: Battery backup power is required for service, including 911 dialing, in the event of a power outage. Depending on your services and equipment provided by AT&T, you'll need to purchase a battery backup and have your equipment plugged to it if you wish to maintain working phone service during a power outage. For information visit [www.att.com/batterybackup](http://www.att.com/batterybackup).

You agree that any dispute arising under or relating to your agreements or service with AT&T related to U-verse TV or Internet, which cannot be resolved informally, will be resolved through binding arbitration as fully set forth in the applicable terms and conditions (which can be viewed at [www.att.com/legal/legal-policy-center.html](http://www.att.com/legal/legal-policy-center.html)). Arbitration means that you waive your right to a jury trial.

#### **AT&T Broadband Internet Access Services - Additional Information**

Open Internet notice. AT&T Internet Service offers you a capability for acquiring or retrieving information from; generating, storing, transforming, processing, or utilizing information on; or making available information to other Internet end points connected directly or indirectly to AT&T's network. For more information about how AT&T helps transmit your information to points on the Internet, how AT&T manages its network, broadband options, including different service capabilities, expected and actual speed ranges, device attachment rules, activities which may impair or degrade your internet experience and information regarding network practices with respect to data usage allotments, please visit [www.att.com/broadbandinfo](http://www.att.com/broadbandinfo).

**Internet with Fiber** Internet prices includes 1TB of data/mo. \$10 for each additional 50GB, with a maximum monthly overage charge of \$30. For more information go to [www.att.com/internet-usage](http://www.att.com/internet-usage).

Your Internet monthly recurring charge includes an Internet usage allowance, stated in GB per month, and varies based on the plan or bundled services selected. For more information, refer to your Service Details in the Estimated Charges section of this Service Summary.

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